

## Services

### Field Support

No supplier has ever made a product that never fails. That is why for any product that we recommend there is a proper field service organization in place for support. We understand that drives are the heart of the production line – if a drive is down, the entire line is idle. In Massachusetts, alone we have a network of over 10 field service personnel that we can recommend for start-ups and emergency support for Parker SSD products. Also, the factory offers 24 hour hot line support every day and after hour shipments that can go counter to counter with your authorization. Contact us and we will be happy to discuss field service options that best fit your needs.



### Project Consulting

Some projects require a good deal of research just to gather the quality and production data sufficient to know whether a controls upgrade offers a good return on investment. Manufacturer's personnel resources are limited now more than ever. We offer our services to augment your personnel for projects that we offer solid value.



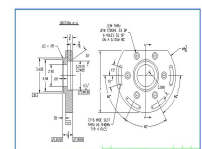
### Energy Conservation

Industries use more than one third of all energy consumed in the US today. It is estimated, that industries could save up to 40% of their energy consumption by employing new technologies that not only reduce energy consumption but can increase productivity and improve product quality. Let us do a walk through your facility to see where such potentials may exist for you.



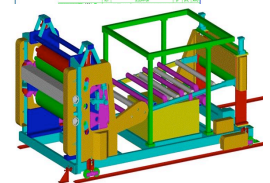
### Engineering and Fabrication

Custom engineering is sometimes required for retrofit projects. We have supply partners that provide excellent timely electrical and mechanical engineering resource including three dimensional modeling, AutoCAD drawing sets and complete fabrication resource if desired.



### Electrical and Mechanical Installation

Systems work requires field mechanical and electrical installation by licensed electricians and mechanics. Maybe you are moving facility locations and need assistance with equipment rigging, relocation, new plant layout planning and drawings; or if you need as part of a turnkey bid these services supplied, we have access to excellent supply partners with experienced personnel.



### Training

Training your technical personnel is always a good idea. All our supply partners offer training programs to familiarize your personnel with maintenance, design and operation functions of the supplied product or system. Training programs offered at the customer's site or at product department locations. Contact us to discuss your personnel needs.

